Step 1: mapper goto 20472;say what's wrong

Step 2: say I can save her

Step 3: mapper goto 20480;say the guild sent me

Step 4: say i'm ready;explored resetarea

Step 5: Go explore 10 rooms and return to room id 20480

Step 6: Explore the entire area without going into the keep, then return to room id 20480

Step 7: Explore the keep

Step 8: Find Treasure Room(20571), then type 'write down details'

Step 9: Return to room 20480 once area is 100% explored.

Step 10: Return to Treasure Room, then 'pull lever'

Step 11: Return to room 20480;give statuette wounded

Step 12: mapper goto 20472;say I have found her;say she is safe